

## Swim School

# Enrolling into Adult Private Lessons – 5 Pack Purchase

Welcome to HBF Stadium. Adult private lessons are arranged by purchasing a 5 lesson pack through your customer portal. Swim School allocate those lessons to your desired dates and instructor. To login or join please follow the below steps:

1. Visit the HBF Stadium Website: [www.hbfstadium.com.au](http://www.hbfstadium.com.au)
2. Click the login button (circled in red) to get to our customer portal page



## Existing or previous members

(You or your children participated in any program or class in the last 5 years.)

1. You already have an account created within our system. You simply need to login.
2. Your login is your registered email address.
3. Your password is what you have registered previously (if you have never logged in before you need to activate a password by using the forgotten password link – check both your inbox and junk folder for the activation email). If you have any difficulties, get in touch with us.
4. Once logged in you will be able to change your contact and payment details, process payments, suspend lessons, purchase and book classes.

If you or your child have ever used our facilities before, you will automatically have an account. Please do not create a duplicate account.  
Please sign in!

Sign in with your email. If you don't know your log in, use the "forgot password" function to re-activate!

Login	Password <span style="float: right;">👁</span>
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Remember me Forgot password?

Login ➔

## New Customers

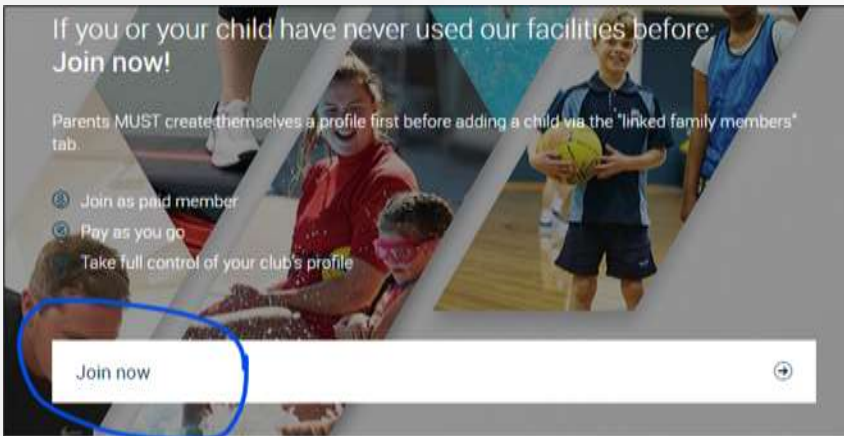
(you or your children have never been booked in a program or class)

1. Click the Join now button (circled in Blue)
2. Select your chosen Venue and then the next button
3. Click the "Swim School" option and then the next button



4. Click the "Create account to book" option and then the next button
5. Enter all of your registration details and then click the create account button
6. If you have children you can then click the Linked Family Members option and repeat steps 2 to 5 for each child

If you are a HBF Health Insurance member, enter this during registration and show us your health insurance card and you can get a 10% discount code to use before making your bookings.



We have two clubs.  
Which club would you like to attend?

<b>HBF Arena</b> Joondalup, Kennedy Drive	<b>HBF Stadium</b> Mount Claremont, 100 Stephenson Ave
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**Next**

Memberships and PAYG  
Which option do you prefer?

Creche	Gym
Pool Entry	Kids Programs
<b>Swim School</b>	

HBF Stadium offers two sign up options - memberships and class packs.  
Which one do you prefer?

**Memberships** Casual Visit Passes

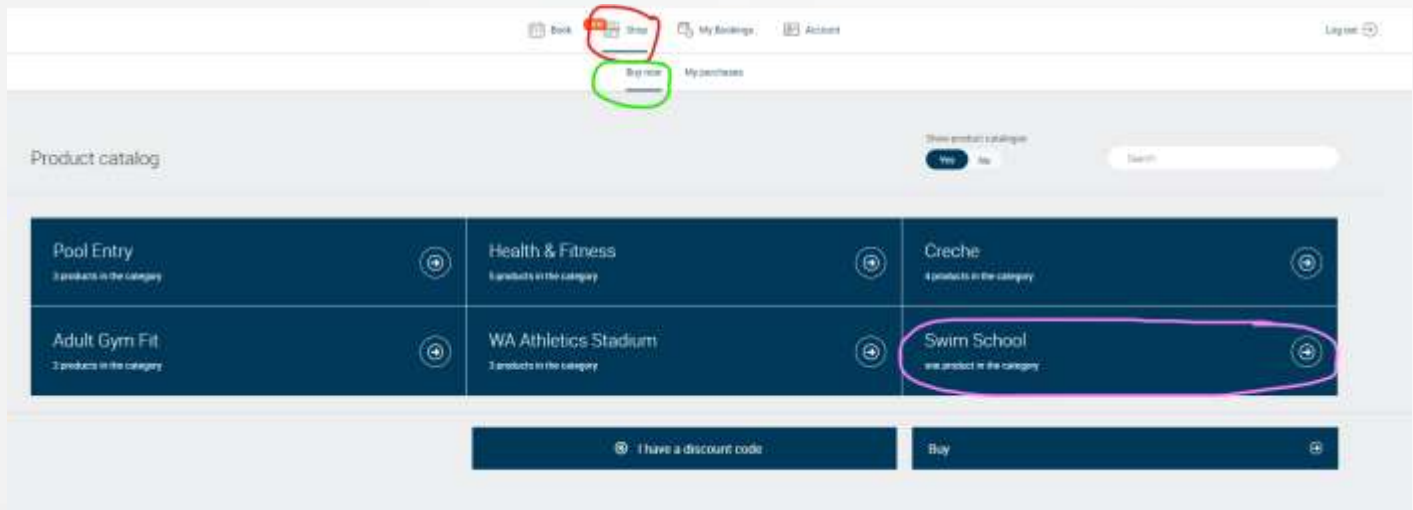
**CREATE ACCOUNT TO BOOK**  
Create an account to access bookings into our services

**Previous** **I have a discount code** **Next**

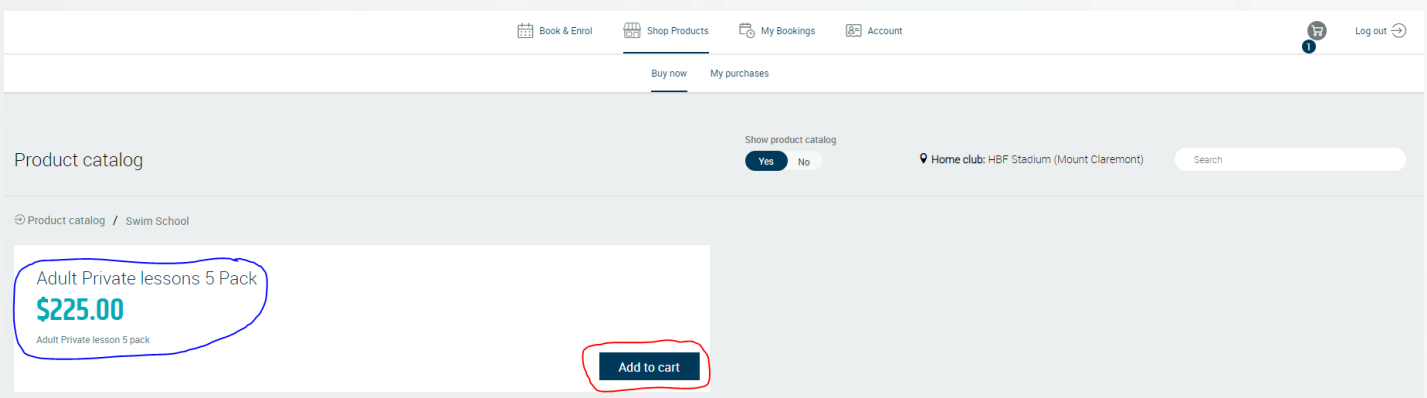


## Enrolling into adult private swimming lessons

1. **Log into** the customer portal and check all details are correct for your account and linked family members.
2. **Select** the options “Shop” (circled in red)
3. **Click** buy now (circled in green)
4. **Click** the Swim School option (circled in pink)



5. **Choose** the Adult Private Lessons 5 Pack option (circled in blue) and then follow the prompts to Buy (circled in red)



6. **Email** Swim School with your chosen day and time preferences.

Email: [swimschool.hbfstadium@venueswest.wa.gov.au](mailto:swimschool.hbfstadium@venueswest.wa.gov.au)

Phone: 9441 8227

